Note that you can reach us via our general e-mail studentservices@aalto.fi or by our service telephone number +358 29 442 9280 (open Mon-Thu 9 am - 15 pm, Fri 9 am - 2 pm).

Reaching us as a Programme student

In the matters pertaining to your degree programme studies, please consult your degree programme services. See your programme’s contact info.

Student Service Desks

Starting Point

helps you in issues common to all Aalto students: you can enrol, request student status certificates or get your official transcripts of records there.

- Visiting address Undergraduate centre, Otakaari 1, room Y199a, Otaniemi campus. Find us on the map.
- Opening hours
  - Mon 11 am - 1 pm
  - Tue 11 am - 1 pm
  - Wed 11 am - 1 pm
  - Thu 11 am - 1 pm
  - Fri 11 am - 1 pm.

Hämeentie 135 A

- Visiting address Hämeentie 135 A, 4th floor (by elevator), room 4-19J2, Helsinki (Arabia) Find us on the map
- Postal address: Aalto University, School of Arts, Design and Architecture, P.O. Box 31000, FI-00076 AALTO, FINLAND
- E-mail studies-arts@aalto.fi
- Tel +358 50 342 9758 (Tue-Thu 9 am -11 am)
- Opening hours
  - Mon closed
  - Tue 12 am - 3 pm
  - Wed 12 am - 3 pm
  - Thu 12 am - 3 pm
  - Fri closed.

Kemistintie 1

- Visiting address Building of Chemical Engineering, Kemistintie 1, room C208 Find us on the map
- Postal address Aalto University, School of Chemical Engineering, P.O. Box 16100, FI-00076 AALTO
- E-mail studies-chem@aalto.fi
- Tel +358 50 362 3017
- Opening hours
  - Mon 9 am - 11 am & 12 am - 2 pm.
  - Tue closed
  - Wed 9 am - 11 am & 12 am - 2 pm
  - Thu 9 am - 11 am & 12 am - 2 pm
  - Fri 9 am - 11 am.

Konemiehentie 2

- Visiting address Computer Science Building, 1nd floor, Konemiehentie 2, 02150 Espoo, rooms B150 - B163 Find us on the map
- Postal address PO Box 5400, 00076 Aalto, Finland
- E-mail studentservices@aalto.fi
Maarintie 8
- Visiting address Room 1151, TUAS-building, Maarintie 8, Espoo  
  Find us on the map
- Postal address Aalto University, School of Electrical Engineering, P.O. Box 15500, FI-00076 AALTO Finland
- E-mail studies-elec@aalto.fi
- Tel +358 50 408 2913
- Opening hours
  - Mon 9:30 am -11 am
  - Tue 12 am - 3:30 pm
  - Wed 9:30 am -11 am & 12 am - 3:30 pm
  - Thu 9:30 am -11 am & 12 am - 3:30 pm
  - Fri 9:30 am -11 am.

Otakaari 1
- Visiting address School of Business, Runeberginkatu 14-16, Helsinki, Main Building, A-wing, 1st floor  
  Find us on the map
- Postal address Aalto University, School of Business, P.O Box 21210, FI-00076 AALTO
- E-mail address study-biz@aalto.fi
- Tel. +358 40 353 8103
- Opening hours
  - Mon closed
  - Tue 2 pm 5 pm
  - Wed closed
  - Thu closed
  - Fri closed.

Otakaari 4
- Visiting address K1 building, Otakaari 4, room 103, ESPOO/Otaniemi  
  Find us on the map
- Postal address Aalto University, School of Engineering, P.O. Box 14100, FI-00076 AALTO, Finland
- E-mail studies-eng@aalto.fi
- Tel +358 50 3478 230
- Opening hours
  - Mon closed
  - Tue 12 am - 2 pm
  - Wed closed
  - Thu 12 am - 2 pm
  - Fri closed.

Runeberginkatu 14-16
- Visiting address School of Business, Runeberginkatu 14-16, Helsinki, Main Building, A-wing, 1st floor  
  Find us on the map
- Postal address Aalto University, School of Business, P.O Box 21210, FI-00076 AALTO
- E-mail study-biz@aalto.fi
- Tel. +358 40 353 8103
- Opening hours
  - Mon 10 am - 12 am
  - Tue closed
  - Wed 3 am - 4:30 am
  - Thu 10 am - 12 am
  - Fri closed.
Mikkeli

- Visiting address Lönnrotinkatu 5, 50100 Mikkeli
- Postal address Aalto University School of Business, Mikkeli Campus / Study Office, Lönnrotinkatu 5, FI-50100 Mikkeli
- E-mail studyoffice-mikkeli@aalto.fi
- Tel +358 50 438 9837

Open university

- Open university service desks