Contact

Note that you can reach us via our general e-mail studentservices@aalto.fi or by our service telephone number +358 29 442 9280 (open Mon-Thu 9 am - 15 pm, Fri 9 am - 2 pm).

Reaching us as a Programme student

In the matters pertaining to your degree programme studies, please consult your degree programme services. See your programme’s contact info.

Student Service Desks

Starting Point

helps you in issues common to all Aalto students: you can enrol, request student status certificates or get your official transcripts of records there.

- Visiting address: Espoo, Otakaari 1, Undergraduate centre, room Y199a. Find us on the map.
- Summer season opening hours from 25th June to 31st August 12 pm - 3 pm
- Opening hours during orientation week from 3rd to 7th September:
  - Mon 10 am - 3 pm
  - Tue 10 am - 3 pm
  - Wed 10 am - 3 pm
  - Thu 10 am - 4 pm
  - Fri 10 am - 3 pm.
- Opening hours from 10th September ->:
  - Mon 10 am - 2 pm
  - Tue 10 am - 2 pm
  - Wed 10 am - 2 pm
  - Thu 11 am - 1 pm
  - Fri 11 am - 1 pm.
- Starting point of Wellbeing starts in the next room Monday 10th September and is open on weekdays from 9 am to 3 pm. More information coming soon!

Hämeentie 135 A

- Visiting address: Helsinki, Hämeentie 135 A, 4th floor (by elevator), room 4-19J2. Find us on the map
- Postal address: Aalto University, School of Arts, Design and Architecture, P.O. Box 31000, FI-00076 AALTO, FINLAND
- E-mail: studies-arts@aalto.fi
- Tel: +358 50 342 9758 (Tue-Thu 9 am -11 am)
- Opening hours:  
  - Mon closed
  - Tue 12 am - 3 pm
  - Wed 12 am - 3 pm
  - Thu 12 am - 3 pm
  - Fri closed.

Kemistintie 1

- Visiting address: Espoo, Kemistintie 1, Building of Chemical Engineering, room C208. Find us on the map
- Postal address: Aalto University, School of Chemical Engineering, P.O. Box 16100, FI-00076 AALTO
- E-mail: studies-chem@aalto.fi
- Tel: +358 50 362 3017
- Opening hours:  
  - Mon 9 am - 11 am & 12 am - 2 pm  
  - Tue closed
  - Wed 9 am - 11 am & 12 am - 2 pm
  - Thu 9 am - 11 am & 12 am - 2 pm
  - Fri 9 am - 11 am.
**Konemiehentie 2**

- Visiting address: Espoo, Konemiehentie 2, Computer Science Building, 1st floor, rooms B150 - B163. Find us on the map
- Postal address: School of Science, PO Box 15400, 00076 Aalto, Finland
- E-mail: studentservices@aalto.fi
- Tel: +358 29 442 9280
- Opening hours:
  - Mon 9:30 am – 4:30 pm
  - Tue 9:30 am –2 pm
  - Wed 9:30 am -2 pm
  - Thu 9:30 am -2 pm
  - Fri closed.

**Maarintie 8**

- Visiting address: Espoo, Maarintie 8 , TUAS building, Room 1151. Find us on the map
- Postal address Aalto University, School of Electrical Engineering, P.O. Box 15500, FI-00076 AALTO Finland
- E-mail: studies-elec@aalto.fi
- Tel +358 50 408 2913
- Opening hours
  - Mon 9:30 am -11 am
  - Tue 12 am - 3:30 pm
  - Wed 9:30 am -11 am & 12 am - 3:30 pm
  - Thu 9:30 am - 11 am & 12 am - 3:30 pm
  - Fri 9:30 am -11 am.

**Otakaari 1**

- Visiting address: Espoo, Otakaari 1, Undergraduate centre, M entrance, U wing, 2nd floor, room U249. Find us on the map
- Postal address: Aalto university, School of Business, P.O Box 21210, FI-00076 AALTO
- E-mail: study-biz@aalto.fi
- Tel. +358 40 353 8103
- Opening hours
  - Mon closed
  - Tue 2 pm 5 pm
  - Wed closed
  - Thu closed
  - Fri closed.

**Otakaari 4**

- Visiting address: Espoo, Otakaari 4, K1 building, room 235. Find us on the map
- Postal address: Aalto University, School of Engineering, P.O. Box 14100, FI-00076 AALTO, Finland
- E-mail: studies-eng@aalto.fi
- Tel: +358 50 3478 230
- Opening hours:
  - Mon closed
  - Tue 12 am - 2 pm
  - Wed closed
  - Thu 12 am - 2 pm
  - Fri closed.

**Runeberginkatu 14-16**

- Visiting address: Helsinki, School of Business main building, Runeberginkatu 14-16, A-wing, 1st floor. Find us on the map
- Postal address: Aalto university, School of Business, P.O Box 21210, FI-00076 AALTO
- E-mail: study-biz@aalto.fi
- Tel: +358 40 353 8103
- Opening hours:
Mon 10 am - 12 am
Tue closed
Wed 3 am - 4:30 am
Thu 10 am - 12 am
Fri closed.

Mikkeli

- Visiting address: Lönnrotinkatu 5, 50100 Mikkeli
- Postal address: Aalto University School of Business, Mikkeli Campus / Study Office, Lönnrotinkatu 5, FI-50100 Mikkeli
- E-mail: studyoffice-mikkeli@aalto.fi
- Tel: +358 50 438 9837

Open university

- Open university service desks