Note that you can reach us via our general e-mail studentservices@aalto.fi or by our service telephone number +358 29 442 9280 (open Mon-Thu 9 am - 15 pm, Fri 9 am - 2 pm).

Reaching us as a Programme student

In the matters pertaining to your degree programme studies, please consult your degree programme services:
Bachelor programmes | Master programmes | Doctoral programmes

Student Service Desks

Starting Point

helps you in issues common to all Aalto students: you can enrol, request student status certificates or get your official transcripts of records there.

- Visiting address: Espoo, Otakaari 1, Undergraduate centre, room Y199a. Find us on the map.
- Opening hours during orientation week from 3rd to 7th September:
  - Mon 10 am - 3 pm
  - Tue 10 am - 3 pm
  - Wed 10 am - 3 pm
  - Thu 10 am - 4 pm
  - Fri 10 am - 3 pm.
- Opening hours from 10th September ->:
  - Mon 10 am - 2 pm
  - Tue 10 am - 2 pm
  - Wed 10 am - 2 pm
  - Thu 11 am - 1 pm
  - Fri 11 am - 1 pm

Starting Point of Wellbeing

- Starting point of Wellbeing opened up on Monday 10th September 2018
- Visiting address: Espoo, Otakaari 1, Undergraduate centre, room Y199c
- Opening hours: open on weekdays from 9 am to 3 pm.
- Starting Point of Wellbeing

Kemistintie 1

- Visiting address: Espoo, Kemistintie 1, Building of Chemical Engineering, room C208. Find us on the map
- Postal address: Aalto University, School of Chemical Engineering, P.O. Box 16100, FI-00076 AALTO
- E-mail: studies-chem@aalto.fi
- Tel: +358 50 362 3017
- Opening hours:
  - Mon 9 am - 11 am & 12 am - 2 pm
  - Tue closed
  - Wed 9 am - 11 am & 12 am - 2 pm
  - Thu 9 am - 11 am & 12 am - 2 pm
  - Fri 9 am - 11 am.

Konemiehentie 2

- Visiting address: Espoo, Konemiehentie 2, Computer Science Building, 1st floor, rooms B150 - B163. Find us on the map
- Postal address: School of Science, PO Box 15400, 00076 Aalto, Finland
- E-mail: studentservices@aalto.fi
- Tel: +358 29 442 9280
- Opening hours:
  - Mon 9:30 am – 5 pm
  - Tue 9:30 am – 2 pm
  - Wed 9:30 am – 2 pm
  - Thu 9:30 am – 2 pm
  - Fri closed.

Maarintie 8

- Visiting address: Espoo, Maarintie 8, TUAS building, Room 1151. [Find us on the map](#)
- Postal address: Aalto University, School of Electrical Engineering, P.O. Box 15500, FI-00076 AALTO Finland
- E-mail: studies-elec@aalto.fi
- Tel +358 50 305 1020

- Opening hours:
  - Mon 12 am - 3:30 pm
  - Tue 12 am - 3:30 pm
  - Wed 12 am - 3:30 pm
  - Thu 12 am - 3:30 pm
  - Fri 9:30 am - 11 am.

Otakaari 1

- Visiting address: Espoo, Otakaari 1, Undergraduate centre, M entrance, U wing, 2nd floor, room U249. [Find us on the map](#)
- Postal address: Aalto university, School of Business, P.O Box 21210, FI-00076 AALTO
- E-mail address: study-biz@aalto.fi
- Tel. +358 40 353 8103

- Opening hours:
  - Mon closed
  - Tue 2 pm 3.30 pm
  - Wed closed
  - Thu closed
  - Fri closed.

Otakaari 4

- Visiting address: Espoo, Otakaari 4, K1 building, room 235. [Find us on the map](#)
- Postal address: Aalto University, School of Engineering, P.O. Box 14100, FI-00076 AALTO, Finland
- E-mail: studies-eng@aalto.fi
- Tel: +358 50 3478 230

- Opening hours:
  - Mon closed
  - Tue 12 am - 2 pm
  - Wed closed
  - Thu 12 am - 2 pm
  - Fri closed.

Runeberginkatu 14-16

- Visiting address: Helsinki, School of Business main building, Runeberginkatu 14-16, A-wing, 1st floor. [Find us on the map](#)
- Postal address: Aalto university, School of Business, P.O Box 21210, FI-00076 AALTO
- E-mail: study-biz@aalto.fi
- Tel: +358 40 353 8103

- Opening hours:
  - Mon 10 am - 12 am
  - Tue closed
  - Wed 3 am - 4:30 am
  - Thu 10 am - 12 am
  - Fri closed.

- During orientation week:
  - Mon 3.9. klo 12-14
  - Tue 4.9. klo 12-16
  - Thu 6.9. klo 12-14
Mikkeli

- Visiting address: Lönnrotinkatu 5, 50100 Mikkeli
- Postal address: Aalto University School of Business, Mikkeli Campus / Study Office, Lönnrotinkatu 5, FI-50100 Mikkeli
- E-mail: studyoffice-mikkeli@aalto.fi
- Tel: +358 50 438 9837

Open university

- Open university service desks