

Feedback and Surveys

Here are assembled for your perusal all the major student feedback forms and surveys available at Aalto – Welcome!

Hearing the voice of students is important for the development of teaching and training as well as for quality assurance and for improving study-related services. Feedback is used on multiple levels in many ways and its utilisation is a special area of focus at Aalto. Student guilds and organisations are also interested in and benefit from feedback and surveys.

This page contains a compilation of the descriptions and the results of the student feedback collected at Aalto. It also offers general information about how to give feedback and how to put it to use.

Thank you for your interest!

Collecting student feedback

During the time of studies you will be solicited for many kinds of feedback. In every course you take, you will be asked for course feedback. During your first year, you will be asked to complete a new student questionnaire about the quality of teaching and your experiences with studying and learning. The national Finnish Bachelor's Graduate Survey, for its part, gauges the satisfaction level of graduating Bachelor's students with Aalto and other universities as well as their experiences how well the studies have gone. When you graduate with a Master's degree, we ask you to fill in the TEK and the Finnish Business School Graduates questionnaire to hear your views concerning the degree and how well studies have gone and also to hear about your work. The career-tracking survey is a questionnaire that yields valuable data on how graduates are faring in the workplace.

Giving and receiving feedback experiences

As a student, you have the right to ask for feedback from your teacher when you would like to know how to get better results. You can for example ask for advice how you could have gotten a better grade. It is also important that you give feedback to the teachers by answering the questionnaires and sharing your experiences. Some courses have organized student agents who can gather information from students and bring it to the teacher during the course. Consequently, the teacher has a possibility to make changes during the course. With the help of the feedback, we can develop teaching and teaching environment.

Within one month, you will get personal feedback to your email address. The feedback will give you tips for personal development in following areas:

- your learning style and study strategies
- your self-efficacy and commitment
- do you see teaching well planned and aligned, interesting
- do you get enough feedback to support you studies
- do you get support from your peers
- how to deal with difficulties: procrastinating or re-evaluating the situation?
- are you able to be kind to yourself in stressful situations

You will get ideas of the feedback of yours strengths and developmental areas. You will also get tips where you find support for your personal development. Your feedback is confidential, but you can show it to your academic tutor or study coordinator if you wish to talk about it. You can also show it to study psychologist. The study psychologist team is organizing workshops about study skills, stress handling and dealing with difficult emotions.

The summaries of the results regarding each programme will be delivered to the Programme Managers. Together with the course feedback the results will be used for developing the programmes.

The main student surveys that you should respond to during your studies

All Aalto schools collect course feedback automatically on all courses at the end of the course. The course feedback system creates feedback surveys based on the information in Oodi and emails the students a link to respond. In some cases the teacher of the course may share the link on the website of the course, for example. When the survey has closed and if a minimum of 5 students have answered, the teacher gets a feedback report in her e-mail. In addition, summary reports for the leadership are created twice a year.

More information: kurssipalaute.aalto.fi

Contact address: kurssipalaute@aalto.fi

This survey concerns how students are faring with their studies in their second and fourth year. The survey will be carried for the first time in 2017. About one month after filling in the questionnaire, students will receive reciprocal feedback, followed by campus events where they can discuss it. Degree programme directors will also be informed of the questionnaire results. The questionnaire consists of parts taken from the HowULearn survey of the University of Helsinki and rounded off with supplementary questions.

For more information, see: <https://into.aalto.fi/pages/viewpage.action?pagelId=24317460>

The Finnish Bachelor's Graduate Survey is a national student feedback survey. The objective of the questionnaire is to yield information on teaching and learning in different disciplines, and to form as specific an idea as possible of students' experiences and opinions of teaching and learning.

The survey is based on the HowULearn survey and the questions in the questionnaire are based on research on academic teaching and learning. There are no right or wrong answers. The results will only be examined statistically at the group level. Therefore, the information gathered on individual students will not be monitored or reported.

At the end of the survey there are some questions that were formulated together with the trade unions affiliated with your field of study. We hope that you will respond to these questions as well. The responses you give to these questions will be sent to the unions.

Responsibility for development and implementation of the questionnaire lies with Universities Finland UNIFI.

Aalto University will use the results of the survey to develop its operations. As of 2015, the Ministry of Education and Culture distributes annually 3% (approx. €50 million) of its university core funding based on this student feedback survey.

More information: <http://www.unifi.fi/kandipalaute/> (In Finnish)

Contact address: kandipalaute@aalto.fi

Feedback survey of new graduates

Since 2011, Finnish universities and Academic Engineers and Architects in Finland (TEK) have conducted a survey of newly graduated Masters of Science in technology and architecture. The survey encompasses all Finnish university units that provide education in the technology field, reaching almost every recent graduate with an MSc (Tech) or architecture degree. Response rates have been high – the rate from the graduating class of 2015 was over 70%. Owing to the high response, the survey has yielded reliable comparative information about the quality of education in Finnish universities of technology.

The survey is also an inventory of the skill levels of those who will shape tomorrow's world. It also tells about how well the study system is running, the experiences of alumni in the workplace, the current employment situation and the general level of satisfaction with the degrees alumni have completed. Survey results are put to use in TEK activities in a number of ways, for example, they are factored into education policies and the development of member services (incl. career advice and consultation on salary levels). The universities use the results in developing results-based indicators that are applied to the work of designing the curriculum and evaluating the quality of teaching.

For more on the survey, see:

<https://www.tek.fi/fi/ uutishuone/tutkimukset/vastavalmistuneiden-palautekysely> (in Finnish)

Contact person: *TEK analyst Arttu Piri*

Feedback survey for MSc (Econ & Bus Admin) graduates of 2017

Aalto University School of Business and the Finnish Business School Graduates organisation gather feedback on study and employment matters from the graduating business students. The responses are handled confidentially and cannot be linked to individual respondents. The feedback given is used to assess university operations and development and to follow the employment rates and salary levels of graduates. The students are to fill in the questionnaire before receiving their degree certificate.

To the survey:

[2017 Survey of MSc \(Econ & Bus Admin\) graduates](#)

A summary of survey results is available (in Finnish) from the Finnish Business School Graduates website: <http://www.ekonomit.fi/vastavalmistuneiden-palaute>

Additional information: Elina Yrjänäinen (elina.yrjanainen@aalto.fi)

Information on the careers of Masters and Doctoral graduates is monitored by universities in collaboration with the national career and recruitment services network Aarresaari. The monitoring has been conducted for ten years with the participation of almost every university in Finland. Master's and Bachelor's degree alumni are surveyed five years after graduation, while the career placement of Doctoral alumni is reviewed two to three years after graduation.

The goal of the career tracking survey is to generate comprehensive data on the quality of employment of university graduates and on how well an academic education corresponds to the needs of the workplace. The results are used in the planning of teaching, in guidance work and in educational development.

For more information, see: https://www.aarresaari.net/career_monitoring

Other surveys

Aalto Student Union (Ayy) coordinates the survey for new students. The survey is updated and carried out under the responsibility of the student orientation workgroup and is designed for Bachelor's students only. The results of AFYE are compared with the results of the national Finnish Bachelor's Graduate Survey.

For more information on the survey and a results summary, see: [AFYE survey](#)

Exchange report

Schools of technology

Recipients of Aalto University scholarships for studies abroad are required to submit an exchange report after their exchange. You may write the free-form report in your own words, giving an account of how your studies went at the host university. The main purpose is to provide information to those who are planning to go on an exchange.

You may highlight aspects that you consider important and worth telling the outbound students or the learning services of your school about. For example, think of what you wish you had known when you were choosing a destination or preparing to leave.

The latest exchange reports by school:

- [SCI exchange reports](#)
- [Vaihtoraportit CHEM](#)
- [ENG exchange reports](#)
- [Vaihtoraportit ELEC](#)
- [Vaihto-opiskeluraportit ARTS](#)
- [Exchange destinations offered jointly by the schools of technology](#)

For more on writing a report, see: <https://into.aalto.fi/display/enmastereng/After+exchange#Afterexchange-4.Submitanexchangereport>

Travel Report

Kauppakorkeakoulu

All the students who have been on an exchange will have to write a travel report. As of autumn 2013 students can blog during their exchange instead of submitting a travel report. We would expect a minimum of two posts per month on the same kind of themes as the student would write in travel report and whatever else would be interesting to fellow students. The links to the blogs are published in Into.

More [instructions](#) for writing the report.

If you are interested in blogging while on an exchange, please contact: outgoing-biz@aalto.fi

EU Survey / Participant report (only Erasmus exchange students)

Students on an Erasmus exchange are required to fill out an EU Survey after the exchange. This is an electronic feedback form that is sent automatically by the European Commission to all Erasmus students after their exchange studies.

More information: http://www.cimo.fi/ohjelmat/erasmusplus/korkeakoulutukselle/avaintoimi_1_liikkuvuus/osallistujalle/sopimusliitteet2016_17

ISB is a global student survey that focuses on the perceptions and expectations of international students. Its results are used to improve international students' experience of studies abroad and to develop student recruitment and marketing. Aalto took part in the ISB in 2014. The International Student Barometer survey is conducted by i-graduate.

More information: <http://www.i-graduate.org/services/international-student-barometer/>

The Aalto University contact person for the ISB: Eija Zitting

Summary of the main student feedback surveys

Survey	Target group	Purpose	Review of results
Course feedback	All students	Quality of courses, workload, satisfaction, assesment of the course, motivation etc.	<ul style="list-style-type: none">• Teacher-in-charge• Programme committees• Head of the departments• Programme director• Learning Services

Study wellbeing questionnaire (2017->)	2. year B.Sc students and 1. year M.Sc students	Well-being mapping: stress, self-efficiency, teaching arrangements etc. The student will get personal feedback (and tips for personal development) after filling the questionnaire.	<ul style="list-style-type: none"> • Programme director and committees • Head of the departments • Responsible professors of the majors • Learning Services
The Finnish Bachelor's Graduate Survey (Kandipalaute)	Bachelor level graduates at all Finnish Universities	Quality of Bachelor level education at Finnish Universities (has an effect on U funding)	<ul style="list-style-type: none"> • Academic Committee • Annual Programme Review • School Management Meetings • Bachelor's programme committee • Programme director • Responsible professors of the majors • Learning Services
Graduates Survey	M.Sc. students at graduation	1) Quality of education 2) Placement at graduation 3) Salary	<ul style="list-style-type: none"> • Academic Committee • Annual Programme Review • Programme Committees • Programme director
Aarresaari Survey for M.Sc graduates	M.Sc. 5 years after graduation	1) Employment quality and meaningfulness 2) Career development 3) Satisfaction on the degree	<ul style="list-style-type: none"> • Academic Committee • Programme director
Orientation feedback	BSc / MSc / exchange students	New students after orientation	<ul style="list-style-type: none"> • Bachelor's programme committee • Programme committees • Programme director • Learning Services
Bachelor's students/1st year experience	Starting B.Sc. students	1st year Bachelor's students	<ul style="list-style-type: none"> • Bachelor's programme committee • Learning Services • Programme director
Incoming exchange students: Orientation and Arrival Survey	Exchange students	Arrival services: - pre-arrival information packages - information during orientation etc.	<ul style="list-style-type: none"> • Learning Services • Development Manager • Programme director • Annual Review
Outgoing exchange students: - Exchange report - EU-Survey	Exchange students		<ul style="list-style-type: none"> • Learning Services • Development Manager • Programme director • Annual Review
Incoming exchange student feedback survey	Exchange students	Student experience (services, housing, academic aspects)	<ul style="list-style-type: none"> • Learning Services • Development Manager • Programme director • Annual Review

+ mahdolliset ohjelman omat kyselyt ja palautteet