Enrolment as an attending student

You have to enrol as either attending or non-attending separately to each right to study each academic year. Only those enrolled as attending students may complete studies and graduate.


Instructions for new bachelor's and master’s students

After accepting your offer of admission for new right to study, you have to remember to enrol each academic year as either an attending or a non-attending student separately to each right to study.

To enrol as an attending student at Aalto University, go to My Studyinfo and pay the obligatory membership fee of the Aalto University student union (AYY). If you wish to join a student association (guild or subject-specific association) in your field of study, you also need to pay any membership fees for it.

- Students without Finnish personal identity code and Finnish e-identification service (by an online bank or other Finnish service): You have to login to My Studyinfo service by using the personal link from the email from the Studyinfo portal with which you accepted your study place (email has been sent 28 March onwards and has a subject "Offer of admission in Studyinfo"). The email includes a personal link to My Studyinfo, please see further information in Studyinfo. If you have deleted the email, please contact student services (at studentservices@aalto.fi), the email cannot be sent again and you have to complete your enrolment following the instructions from the student services.

The enrolment period begins on 2 May 2022.

Due to additional regulations concerning tuition fees, students with a tuition fee liability must first pay their tuition fee before the enrolment is possible in My Studyinfo. Your tuition fee must be received in full by the university before enrolment is possible. You will receive a receipt of the payment from the university when the payment has been processed. After you receive the receipt, enrolment in My Studyinfo can be enabled by student services. You can contact student services (at studentservices@aalto.fi) to ensure that your enrolment has been enabled.

If you cannot use the payment methods in My Studyinfo and therefore enrol online, contact the student services (at studentservices@aalto.fi).

You should enrol no later than 31 July 2021, and preferably sooner if possible. Enrolling for attending student status is a precondition for using any Aalto services, getting a student number, activating IT account and registering for courses.

Enrolling as non-attending (ie. deferring the beginning of studies) in the first year of studies is possible only for reasons permissible by law, which are: active service in accordance with the Conscription Act (1438/2007), the Non-Military Service Act (1446/2007) or the Women's Voluntary Military Service Act (194/1995); maternity, paternity or parental leave; or a medical condition (illness or injury). If you accepted an offer of admission for the academic year 2021 but enrolled as a non-attending student at the time, you should enrol for the next academic year (2022 - 2023) in OILI for continuing students.
All degree students must enrol as either attending or non-attending separately to each right to study each academic year. If you do not enrol as either attending or non-attending separately to each right to study by the end of the enrolment period (no later than 2 September 2022), you will forfeit your right to study to which you have not enrolled.

Instructions for continuing bachelor’s and master’s students

The instructions below apply to you if you:

- are a second-year student or further along in your Aalto degree
- accepted an offer of admission for the academic year 2021-2022 and enrolled as a non-attending student for the first year, or
- are a transfer student at Aalto University.

If you have previous studies at Aalto University, but gained admission to a different degree programme that begins 1 August 2022, please follow the instructions for new bachelor’s and master’s students to enrol for the new right to study.

Enrol as an attending student in the OILI-enrolment service. In OILI, pay the obligatory student union (AYY) membership fee and any fees for voluntary student associations by electronic payment through the payment service used in OILI (the payment service Paytrail accepts credit/debit cards, Finnish online banks etc). This way, both your payment and enrolment will be registered in the student information system.

Please note: bachelor’s and master’s students who have enrolled as attending must pay the healthcare fee to Kela, the Social Insurance Institution of Finland, in addition to their student union (AYY) membership fee.

If you are or will be absent from studies due to military or non-military service in compliance with Finnish law or maternity, paternity or parental leave, it is recommended to enrol as non-attending. Absences for those reasons are excluded from the normative duration of studies, if you enrolled as non-attending for the term(s) in question. For more information, see Permissible duration of studies.

You can graduate only as an attending student. Graduating as a non-attending student is not possible, even if you have completed all the requisite studies earlier.

All degree students must enrol as either attending or non-attending each academic year. If you do not enrol as attending or non-attending separately to each right to study by the end of the enrolment period (no later than 2 September 2022), you will forfeit your right to study to which you have not enrolled.

How do I enrol for the next academic year if I have a tuition fee liability?

If you are a continuing student with a liability to pay tuition fees and you have either no scholarship or the 50% Aalto Scholarship, you must first pay the tuition fee and only after the payment has been fully received and processed by the university, can you complete your enrolment. After you receive a receipt from the university, enrolment in OILI can be enabled by the student services. In OILI, pay the obligatory student union (AYY) membership fee and any fees for voluntary student associations by electronic payment through a credit/debit card or a Finnish online bank supported by the payment service. This way, both your payment and enrolment will be registered in the student information system. Contact student services (at studentservices@aalto.fi) to enable the enrolment in OILI.

Continuing students with a liability to pay tuition fees, but who have received either the 100% Aalto Scholarship or an exemption on the basis of residence permit (valid on or after 1 August 2022) can enrol online via OILI. In OILI, pay the obligatory student union (AYY) membership fee and any fees for voluntary student associations by electronic payment through a credit/debit card or a Finnish online bank supported by the payment service. This way, both your payment and enrolment will be registered in the student information system.

Please note that if you have presented a residence permit in order to be exempted from the tuition fees and the permit expires before 1 August 2022, you need to present a copy of a valid residence permit for the new academic year. In such cases, online enrolment can only be completed after the new residence permit and exemption has been processed by the university. You can email copies of the residence permit to the student services (at studentservices@aalto.fi) to enable the online enrolment in OILI.

Instructions for doctoral students

New doctoral students follow the instructions given by their doctoral program.

Continuing doctoral students enrol as attending in the OILI-enrolment service separately to each right to study. If you cannot enrol in OILI, contact the student services (at studentservices@aalto.fi).

Personal information of those doctoral students who have enrolled as attending since the 2019-2020 academic year is transferred to Aalto Current Research Information System (ACRIS).

All degree students must enrol as either attending or non-attending separately to each right to study each academic year. If you do not enrol as either attending or non-attending separately to each right to study by the end of the enrolment period (no later than 2 September 2022), you will forfeit your right to study.

For doctoral students, joining the student union (AYY) is voluntary. To join, pay the student union (AYY) membership fee in OILI.

Instructions for students of international joint master’s programmes
These instructions apply to you if you study in the following programmes:

Nordic Master Programmes
- Cold Climate Engineering
- Environmental Engineering
- Innovative and Sustainable Energy Engineering
- Maritime Engineering
- Polymer Technology

Erasmus Mundus Programmes
- Security and Cloud Computing (SECCLO)
- Re:Anima - European Joint Master in Animation
- Biological and Chemical Engineering for a Sustainable Bioeconomy (Bioceb)
- Smart Systems Integrated Solutions (SSIs)

EIT Programmes
- Master’s Programme in ICT Innovation (EIT Digital Master School)
- Energy Storage (EIT InnoEnergy)
- Environomical Pathways for Sustainable Energy Systems (SELECT) (EIT InnoEnergy)
- EIT Urban Mobility
- Advanced Materials for Innovation and Sustainability (AMIS)
- Master's Programme in Manufacturing (EIT Manufacturing)

Other double degree programmes
- Master's Programme in Space Science and Technology (SpaceMaster)
- Master's Programme in Communications and Data Science (Codas)

Please enroll according to the instructions for New students (above).

At Aalto University, new students can defer the start of studies by enrolling as a non-attending student but only for statutory reasons (e.g. parental leave or medical condition). However, please note that due to joint programme agreements and conditions set by the funding organization of the programme, students in these programmes are usually not allowed to defer the start of studies for any reason in order to receive the degree from both universities.

Tuition fees and programme fees as precondition to enrolment

- Students in Nordic Master and SpaceMaster programmes
  - Non-EU/EEA students, see How do I enrol for the next academic year if I have a tuition fee liability?
  - EU/EEA students are not concerned (not tuition-fee liable)

- Students in all other joint programmes
  - If you are liable for paying a participation or programme fee to the programme, please pay this according to the deadlines and instructions provided.
  - You will be able to make the annual enrolment in the online service My Studyinfo even before paying the participation/programme fee. However, please note the annual enrolment is conditional and Aalto University reserves the right to cancel your enrolment if you have not paid the joint programme fee by the end of the enrolment period (usually the last day of the orientation week).
  - When enrolling, please pay attention to the reimbursement policy of the participation fee in your programme in case of withdrawal. If you are uncertain of something, don't hesitate to contact the local programme coordinator at Aalto University.

Remember that you must annually enroll to Aalto University throughout your studies in the joint programme, irrespective of your location. For enrolment after the first year, see instructions for Continuing students below.

Please enroll according to the instructions for New students (above).

Your right to study at Aalto University will begin from the academic year when you started in the programme (1 August), even if you only receive the Letter of Admission in the spring term of your first year. Aalto University will enroll you as attending for the first year of your studies. You will not be retroactively charged the membership fee of the student union or student healthcare fees. Read more about permissible duration of studies.

Tuition fees and programme fees as precondition to enrolment

- Students in Nordic Master and SpaceMaster programmes
  - Non-EU/EEA students, see How do I enrol for the next academic year if I have a tuition fee liability?
  - EU/EEA students are not concerned (not tuition-fee liable)

- Students in all other joint programmes
  - If you are liable for paying a participation or programme fee to the programme, please pay this according to the deadlines and instructions provided.
  - You will be able to make the annual enrolment in the online service My Studyinfo even before paying the participation/programme fee. However, please note the annual enrolment is conditional and Aalto University reserves the right to cancel your enrolment if you have not paid the joint programme fee by the end of the enrolment period (usually the last day of the orientation week).
  - When enrolling, please pay attention to the reimbursement policy of the participation fee in your programme in case of withdrawal. If you are uncertain of something, don't hesitate to contact the local programme coordinator at Aalto University.
Remember that you must annually enroll to Aalto University throughout your studies in the joint programme, irrespective of your location. For enrolment after the first year, see instructions for Continuing students below.

Enroll annually following the instructions for Continuing Bachelor and Master students.

In principle, you should be enrolled attending always when completing credits towards your degree or graduate. Enrolment as attending requires the membership fee of the student union AYY and student healthcare fees to KELA.

However, you have an option to enroll as non-attending for the term(s) when you are at your exit university with the following conditions:

- You are not completing any credits to Aalto University during the non-attending period
- You are not writing your thesis or graduating
- You are enrolled and actively studying at the partner university abroad.

Note the following implications of enrolment as non-attending:

- You cannot use student benefits in Finland when enrolled as non-attending (e.g. student housing, discounts in public transportation and student canteens)
- You cannot extend your student residence permit when you are enrolled as non-attending
- You cannot receive mobility scholarships from Aalto University (e.g. Erasmus+) when enrolled as non-attending
- You cannot use the FSHS student healthcare services if you are enrolled as non-attending and you haven't paid the healthcare fee to KELA
- You may only have non-statutory periods of absence up to a maximum of two academic terms without diminishing your permissible duration of studies
- You must always enrol as attending when you write your thesis and when you graduate.

Tuition fees and programme fees as preconditions to enrolment during the normative study period (2 academic years)

Students in Nordic Master and SpaceMaster programmes

- Non-EU-/EEA students, see How do I enrol for the next academic year if I have a tuition fee liability?
- EU/EEA students are not concerned (not tuition-fee liable)
- Students in all other joint programmes

If you are liable for paying a participation or programme fee to the programme, please pay this according to the deadlines and instructions provided.
- You will be able to make the annual enrolment in the online service My Studyinfo even before paying the participation/programme fee. However, please note the annual enrolment is conditional and Aalto University reserves the right to cancel your enrolment if you have not paid the joint programme fee by the end of the enrolment period (usually the last day of the orientation week).

Tuition fees and programme fees as preconditions to enrolment after the normative study period (2 academic years)

The student agreement and the programme's own tuition fee & scholarship policy is valid for two academic years, which is the normative study period. After this, all students will follow the local tuition fee & scholarship scheme of Aalto University.

Non-EU/EEA students are liable for paying tuition fees to Aalto University. Covering the fee in a way or another is a precondition to enroll. Remember that you must annually enroll to Aalto University throughout your studies in the joint programme, irrespective of your location.

- EU/EEA students in all programmes
  - Follow the instructions for Continuing Bachelor and Master students.
- Non-EU/EEA students in all programmes

You will not be able to enroll in the online service My Studyinfo on your own. In order to enroll, you must first pay the Aalto University tuition fee, apply for and be awarded a scholarship for one additional term, or provide proof of exemption of tuition fee liability. After this, please contact the student services for instructions for offline enrolment. Read more about tuition fees and scholarships at Aalto University.

The student agreement and the programme's own tuition fee & scholarship policy is valid for two academic years, which is the normative study period. After this, all students will follow the local tuition fee & scholarship scheme of Aalto University.

Non-EU/EEA students are liable for paying tuition fees to Aalto University. Covering the fee in a way or another is a precondition to enroll. Remember that you must annually enroll to Aalto University throughout your studies in the joint programme, irrespective of your location.

- EU/EEA students in all programmes
  - Follow the instructions for Continuing Bachelor and Master students.
- Non-EU/EEA students in all programmes

You will not be able to enroll in the online service My Studyinfo on your own. In order to enroll, you must first pay the Aalto University tuition fee, apply for and be awarded a scholarship for one additional term, or provide proof of exemption of tuition fee liability. After this, please contact the student services for instructions for offline enrolment. Read more about tuition fees and scholarships at Aalto University.

Enrolment as a non-attending student

You must enrol either as attending or non-attending separately to each right to study each academic year. Only those enrolled as attending students may complete studies. If you enrol as a non-attending student, you cannot complete studies during your time of non-attendance.

It is recommended to enrol as a non-attending student if you do not plan to complete any studies during the time in question. Please note, however, that your right to study is valid for only a definite period of time. This means that you can only enrol as a non-attending student for a certain amount of terms without it having an effect on the time you have left to complete your degree. The maximum duration of studies is defined in different ways depending on the reason for absence. For more information, see the Permissible duration of studies.
If you do not enrol as either attending or non-attending separately to each right to study by the end of the enrolment period (no later than 2 September 2022), you will forfeit your right to study.

Enrolment as a non-attending student in the first academic year

In your first year of studies you can enrol as a non-attending student (i.e. defer the start of your studies) only for reasons referred to in the Universities Act (Yliopistolaki 558/2009, Section 39), that is, if you are:

- in active service referred to in accordance with the Conscription Act (1438/2007), the Non-Military Service Act (1446/2007) or the Act on Voluntary Military Service for Women (194/1995);
- on maternity, paternity or parental leave; or
- unable to start your studies due to a medical condition or injury.

Please note that the possibility to enrol as non-attending in the first year of studies for reasons of active service is valid only for service performed for the state of Finland.

Enrol as non-attending in My Studyinfo and submit to Aalto University a certificate which verifies the reason for your non-attendance.

- Students without Finnish personal identity code and online banking ID: You have to use the personal link from the email that you have received from the Studyinfo portal to accept your study place. The email includes a personal link to My Studyinfo, please see further information in Studyinfo. If you have deleted the email, please contact student services (at studentservices@aalto.fi) and they can send the email again.

The certificate can be one of the following:

- A military induction order or certificate of military service
- A certificate from Kela (the Social Insurance Institution of Finland) showing the funding period for your maternity, paternity or parental leave, or a medical certificate of pregnancy
- A Kela decision granting a Sickness Allowance
- A medical certificate certifying your inability to start studies due to personal illness or injury

If your reason is the performance of military or non-military service, send the documents verifying the reason to the student services (at studentservices@aalto.fi). State clearly in the subject of the email: "New student enrolment as non-attending, certificate / [your name], [your study option/programme]".

If you refer to a medical condition, maternity or paternity leave, or your documents includes other sensitive information, send the documents as a secure message via https://securemail.aalto.fi to confidential@aalto.fi. State clearly in the subject of the email: "New student enrolment as non-attending, certificate / [your name], [your study option/programme]". Please follow the instructions for sending secure messages.

Enrol and submit the document(s) by 31 July 2022 at the latest, or sooner if possible, in order to allow enough time to process them by the end of the enrolment period (2 September 2022).

If you do not have valid reasons to enrol as a non-attending student, you will receive notice of the matter and instructions on how to enrol as an attending student.

If you have reasons specified in the law for enrolling as non-attending during your first year of studies and they are in effect between 1 August 2022 and 31 July 2023, you may enrol as non-attending for the entire academic year. Please note, however, that non-attending status may affect the amount of time you have remaining to complete a degree:

- The time you have left to complete a degree is unaffected if the reasons for your non-attending status are military or non-military service, or maternity, paternity or parental leave, and they are effective during both autumn and spring term.
- However, if a reason mentioned above is valid only during one term, but you are absent for two terms, the other term reduces terms you have remaining for non-attendance.
- If you are non-attending due to a medical condition, your time of absence begins to immediately reduce terms you have remaining for non-attendance, whether you are absent for one or two terms.

Enrolment as a non-attending student after the first academic year

Enrolment as a non-attending student after the first year can be done in OILI-enrolment service. You must activate your Aalto IT account to complete the enrolment in OILI.

If you have a tuition fee liability and you wish to enrol as non-attending, contact the student services (at studentservices@aalto.fi).

Changing your enrolment information during the academic year

The enrolment period for the 2022–2023 academic year is from 2 May 2022 to 2 September 2022. Enrolment as attending or as non-attending should be made separately to each right to study for the entire academic year. There is, however, a separate enrolment period for spring term, during which time you can change your enrolment status, if necessary.

The enrolment period for spring term 2023 is from 28 November 2022 to 5 January 2023.

Outside of enrolment periods, non-attending status may be changed to attending status, but attending may not be changed to non-attending status. Enrolling or making a change to your enrolment status outside of the enrolment periods can only be done at the student services (at studentservice s@aalto.fi).
If you have a tuition fee liability and you wish to change your enrolment status during the academic year, you should always contact the student services (at studentservices@aalto.fi).

**Changing your enrolment status during the first year of studies**

If you enrolled as non-attending for the whole academic year but you want to change your status to attending for spring term, contact the student services (at studentservices@aalto.fi) during the enrolment period for spring term (29 November 2021 to 7 January 2022). For this purpose you will need to pay the student union (AYY) membership fee. You must also pay a Healthcare fee for students in higher education when you register as an attending student.

If you enrolled as attending for the whole academic year, but you want to be non-attending for spring term 2022, you must change your enrolment status to non-attending during the enrolment period for the spring term (29 November 2021 to 7 January 2022). To do so, submit document(s) that prove the reason for enrolling as non-attending to the student services (at studentservices@aalto.fi). Send any document containing confidential information about your health as a secure message via https://securemail.aalto.fi to confidential@aalto.fi. State clearly in the subject of the email: "New student enrolment as non-attending, appendices / [your name], [your study option]."

You may apply for a refund of your student union (AYY) membership fee for spring term after the enrolment as non-attending has been processed.

**Changing your enrolment status after the first year of studies**

You may change non-attending status to attending status on WebOodi (until 30 July) or OILI (from August onwards) during the enrolment period. Please note that the Healthcare fee for students in higher education is not included in the student union (AYY) membership fee. Bachelor’s and master’s students who have enrolled as attending must pay the healthcare fee to Kela, the Social Insurance Institution of Finland, in addition to their student union (AYY) membership fee.

Attending status may be changed to non-attending status at the student services (at studentservices@aalto.fi) during the enrolment period. You may apply for a refund of your student union (AYY) membership fee after the enrolment as non-attending has been processed.

**How do I enrol if I cannot enrol in OILI?**

If you cannot use the payment methods needed for OILI (they use the Paytrail payment service, which includes electronic payment by Finnish banks and the most common credit/debit cards Visa, Mastercard and American Express) for your student union (AYY) membership fee, you have to contact the student services (at studentservices@aalto.fi) for payment instructions. Please note that for your enrolment to take effect, you have to submit a receipt of your membership fee payment to the student services (at studentservices@aalto.fi) during the enrolment period.

The bank-issued transaction identification number (archive number, arkistointitunnus) must be visible on the receipt. You can submit the receipt by email or paper mail, or by bringing it to the student service desk in person. If you use email or paper mail, please remember to include your name and student number.

**How do I enrol without an Aalto user ID?**

If you are a new student, you do not need an Aalto ID to complete the enrolment in My Studyinfo-service. However, make sure that you use the new students' enrolment service in OILI.

For continuing students: if you do not have a valid Aalto user ID you cannot login to WebOodi or OILI.

If your right to study is valid and you were enrolled (as either attending or non-attending student) for the academic year 2020-2021, you must activate your Aalto user ID. After that you can enrol in WebOodi or OILI.

If your right to study is not valid, you have to contact the student services (at studentservices@aalto.fi) for payment instructions.

If enrolment and payment of the student union (AYY) membership fee is not possible with the electronic services (WebOodi or OILI), you must contact the student services (at studentservices@aalto.fi) for payment instructions and submit a receipt of the student union (AYY) membership fee payment to the student services (at studentservices@aalto.fi) during the enrolment period, otherwise your enrolment will not take effect. The bank-issued transaction identification number (archive number, arkistointitunnus) must be visible on the receipt. If you use email or paper mail to submit the student union (AYY) membership fee receipt, please remember to include your name and student number.

**Permissible duration of studies**

Your right to study is valid for only a limited period of time. This means that you can only enrol as a non-attending student for a certain number of terms without it having an effect on the time you have left to complete your degree. The maximum duration of studies is defined in different ways depending on the reason for absence.

**How is the permissible duration of studies defined?**
According to section 40 of the Universities Act (Yliopistolaki 558/2009), the normative duration of studies for a bachelor’s degree is three (3) academic years and for a master’s degree two (2) academic years. However, under section 41 of the Universities Act, students have the right to complete their degrees in a time exceeding the normative duration of studies by a maximum of two years (totalling seven years (7) altogether). The time to complete a master’s degree by itself may exceed the normative duration by no more than two years (four years (4) altogether).

Absences due to time spent

- on maternity, paternity or parental leave, or
- in active service under the Conscription Act (1438/2007), the Non-Military Service Act (1446/2007) or the Act on Voluntary Military Service for Women (194/1995)

are excluded from the duration of studies.

Note that the amount of time you have remaining to complete a degree may be extended based on the above reasons only if you have enrolled as non-attending for the terms in question.

Similarly, students may have other periods of absence up to a maximum of two academic terms (four in the case of students who began studies before 1 August 2015) without diminishing the time they have left to complete a degree if they have enrolled as non-attending in an appropriate manner. Any additional enrolment as non-attending after this will, however, be reduced from the time left to complete a degree.

While medical conditions are valid reasons for enrolling as non-attending in the first year, any resulting periods of non-attendance reduce the number of terms of non-attendance left in which you can enrol as non-attending. This means that if you are unable to begin or complete studies due to a medical condition, you may enrol as non-attending for up to two terms without this causing a reduction in the time you have remaining to complete a degree. Medical conditions are, however, valid grounds for applying later for an extension to your right to study.

You may apply for an extension if you do not have enough time to complete your degree within the normative duration of studies.

Enrolment as non-attending and student loan compensation

If you are in Finnish conscript, non-military or voluntary military service after you have been admitted to a school and you are absent from school either before or after performing the service, you could potentially lose your eligibility for a student loan compensation. The period qualifying you for the compensation can be extended, but that only applies to the academic terms in which you are in active service not to months in which the students may be away from their studies before starting or after leaving the service.

For more on the qualifying criteria for the student loan compensation, see: kela.fi/web/en/student-loan-compensation

- Use an online calculator to check your eligibility for a student loan compensation (in Finnish).

Losing your right to study for failing to enrol

Enrolling as attending or non-attending for the academic year is compulsory for all degree students. If you have not enrolled as attending or non-attending by the end of the enrolment period (no later than 10 September 2021), you will forfeit your right to study (Universities Act (558/2009), sections 39 and 43). Students who fail to enrol are not entitled to complete studies.

Application for readmission

Pay the student healthcare fee to Kela

University students who are entitled to use the services of the Finnish Student Health Service (FShS) have been required since January 2021 to pay a student healthcare fee to Kela for each academic term. All students who are registered as attending for the current term and are studying for a Bachelor’s or Master’s degree are entitled to FShS services.

If you are entitled to FShS services, you must pay the student healthcare fee. You cannot get an exemption for example for using occupational health services instead of FShS, or for not receiving any financial aid for students.

- If you plan to graduate from your master’s degree programme by 31 December but you do not have a right to study towards a bachelor’s or master’s degree in the following spring term, you do not pay the fee and you do not have the right to use the FShS services in the spring term even if you enrolled as attending for the whole academic year.

You are not billed for the student healthcare fee but must make sure to pay it in OmaKela for each academic term. How to pay the student healthcare fee.

The due date for paying the student healthcare fee is determined based on the date on which you register as attending:

<table>
<thead>
<tr>
<th>Term</th>
<th>Enrolment date</th>
<th>Due date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spring: normal, most common situation at Aalto (enrolment period ends at the beginning of January)</td>
<td>31 January or before</td>
<td>31 January</td>
</tr>
<tr>
<td>Spring: exceptional situation (e.g. re-enrolment or extension of right of study)</td>
<td>1 February or later</td>
<td>31 July</td>
</tr>
<tr>
<td>Autumn: normal, most common situation at Aalto (enrolment period ends at the beginning of September)</td>
<td>30 September or before</td>
<td>30 September</td>
</tr>
</tbody>
</table>
If you have paid the fee in time but you still receive a reminder invoice, you must contact the Kela Overpayment Recovery Centre and prove to them that you indeed paid the fee in time. You can contact Kela by phone or you can send them an objection to the reminder fee by post and attach the receipt of the original payment. Unfortunately, the university cannot help you with this issue, since Kela follows its own legal guidelines in sending the reminders.